

अमरेन्द्र प्रताप सिंह, भा.प्र.से. (से.नि.)
Amarendra Pratap Singh, I.A.S. (Retd.)
अध्यक्ष

Email Id - 5thsfcjarkhand@gmail.com
Mob. No. - 9331707840



पंचम राज्य वित्त आयोग
झारखण्ड
5th State Finance Commission
Jharkhand

प्रथम तल, योजना भवन,
झारखण्ड मंत्रालय, नेपाल हाउस,
डोरण्डा, राँची-834002

BOI Letter No. A.S. (S.F.C.) - 145/18-210

Ranchi, Dated... 28-08-2024

Dear Pravin,

Sub.: To provide the status of implementation of Jharkhand Right to Service Act and disposal status of RTI petition and Public Grievance Redressal Mechanism.

5th SFC has been constituted in February, 2024 and started functioning in the Yojana Bhawan building. SFC has requested several related department to provide certain information on the subject mentioned in the 73rd and 74th constitution amendment as Schedule 11 & 12 of the said amendment respectively. All the activities are aimed to strengthen the grassroot democratic institution and decentralized governance and reach of government at the grass root level nearest to public to redress the public related issue locally.

2. The **transparency and public accountability** of the government functioning are the hallmark of the better governance in democratic governance process. The State Government has taken **several steps to improve the governance** at grassroot level and **ensure door step delivery of services** for the public. In this direction, Government has made web portal to share the information to public on regular basis, providing internet facilities upto Gram Panchayat level and delegation of powers to local bodies e.g. Panchayati Raj Institution – Rural Local Bodies/Urban Local Bodies/Gram Sabhas etc. To address the public grievance mechanism of JANSAMBAD, Sarkar Aap ke Dwar, Janta Darbar etc. are different mechanism created by the government on time to time.

3. To ensure timely delivery of public services and to improve accountability of public servants the state government had enacted **Jharkhand Right to Service Act, 2011 (JRSTA)** and subsequently more services were added under the Act. This must have improve the quality of the public service and satisfaction level must have been increased and improved. You are requested to **make a status report available on the implementation of JRST Act and yearwise** effective compliance and complained about the guilty authorities and action thereof district wise/department wise.

4. RTI is also implemented under overall supervision of the department and Jharkhand State Information Commission. Your department is a Nodal Department for the same. Please share the report of **non compliance by authority if it is available in public domain** and can be shared legally district wise/department wise about annual disposal of Right to Information Act. May just share the name of Department/District/Authority where max petitions are pending beyond fixed time period.

5. If any other mechanism of redressal of **public grievance exist** and your department is the nodal, then department may like to share such information in detail.

A/-

6. The department may share the copy of relevant Act/Rules updated in the regard of subject/issues mentioned above.

7. You may have received letter no. 136/वि0आ0, दिनांक 16.08.2024 related to PVTG. Please do extend necessary help to Nodal Department i.e. Department of Scheduled Tribe/Scheduled Caste/Other Backward Class & Minority Welfare.

Yours Sincerely

with best wishes

Ag 28/08/2024

(AMRENDRA PRATAP SINGH)

To,

✓ **Shri Pravin Toppo**
Secretary,
Department of Personnel, Administrative Reforms & Rajbhasha,
Government of Jharkhand.

Cc:- Secretary, Department of Scheduled Tribe/Scheduled Caste/Other Backward Class & Minority Welfare for information.

Cc:- Secretary, Department of Finance, Govt. of Jharkhand for information.

Ag 28/08/2024

(AMRENDRA PRATAP SINGH)